

**Position:** Intern - Tech Support

**Vacancy:** 2

Edutechs is one of the fastest-growing EdTech companies in Bangladesh. Our mission is to make education technology more accessible by enhancing classroom experiences with AI-powered solutions.

We are looking for energetic and tech-savvy individuals who can communicate effectively with clients, guide them through the onboarding process, solve basic technical issues, and ensure a smooth adoption of our products.

**Job Responsibilities:**

- Onboard and educate new customers on how to use our products
- Build and maintain strong relationships with clients
- Set up and configure new customer accounts
- Provide first-level technical support and resolve client issues
- Collect user feedback and report to the team
- Operate social media ad manager in coordination with marketing team.

**Job Requirements:**

- Bachelor's in Marketing, MIS, CSE, IT, or related field (freshers are encouraged to apply)
- Strong communication and presentation skills
- Problem-solving mindset with good listening ability.
- Must be staying in Cox's Bazar, preferably near Mermaid Beach Resort.

**Employment Status: Full-time**

**Job Type: On site.**

**Job Location: Mermaid Beach Resort, Pechar Dwip Marine Drive, Road, Ramu 4730**

**Internship Period: 3 months.**

**Salary and other benefits:**

- Market standard remuneration (10,000-15,000)
- T/A, D/A
- Office hours 11 AM – 6 PM
- 1 day holiday per week
- Opportunity to grow and enhance network
- Valuable skill development
- Relevant hands-on experience and career growth

- LinkedIn recommendation
- Opportunity for permanent position (based on performance)

Apply here at- <https://forms.gle/bZtby1zuMJLwyYT8>