

Pickaboo is hiring Jr. Executive/Customer Experience

Job Description

We are looking for enthusiastic and target-driven individuals to join our **Customer Experience Team**. This is a **full-time, incentive-based position**. Candidates with strong communication and persuasion skills will have the possibility to earn between BDT 15,000 – 18,000 (Fixed Salary) per month, and incentives **BDT 2,500–20,000**.

Key Responsibilities (DQM):

- Manage customer queries across **Facebook, Instagram, Live Chat, and Email**.
- Provide **quick, accurate, and empathetic** responses.
- Maintain a **positive brand image** and escalate issues when necessary.

Key Responsibilities (Telesales):

- Contact leads and customers to **promote and sell products**.
- Convert customer queries into **confirmed orders**.
- **Achieve sales targets** consistently.
- Maintain **customer records and follow-up** actions.

Key Responsibilities (Inbound & Outbound):

- Receiving inbound/Making outbound calls.
- Assisting customer with proper information.
- Placing orders for customers if required.

Requirements:

- Fresher's are encouraged to apply.
- Strong **written & verbal communication skills** in both Bangla and English.
- **Tech/gadget enthusiasts** preferred.
- Experience in **e-commerce support** will be an added advantage.