AMERICAN INTERNATIONAL UNIVERSITY-BANGLADESH (AIUB)



Job Opportunity

JUNIOR SYSTEM SUPPORT

Job Responsibilities

- Write technical content for web-based applications related blogs and product documentation.
- Working closely with the development team to come up with excellent contents.
- Proofread and edit posts before publishing.
- Create and maintain technical documents and publications based upon personal expertise and technical input.
- Writing user manuals, recording meetings and future works.
- Executes test cases under varying circumstances.
- Create logs to document and evaluates testing phases, defects and test results.
- Tracks defects and helps troubleshoot errors.
- Establish documentation templates.
- Competent in performing basic research on a wide variety of topics (combining online sources, interviews, and studies).
- Be open to feedback from the team on any improvisations or corrections.
- Perform and maintain corporate technical publication system policies and procedures.

Additional Requirements

- Excellent in Written & Verbal Communication in English
- Must have positive attitude and willingness to learn new things to develop self-skills.
- Analytical mind and problem-solving aptitude.
- An ability to perform well in a fast-paced environment
- Sound knowledge in computer skills (MS Word, MS Excel, MS PowerPoint, MS Power BI & Internet)

Educational Requirements

Graduate/Post Graduate degree in any Discipline from any reputed University.

Experience Requirements

- Freshers can apply.
- Having experience in SDLC (Software Development Life Cycle) Documentation will be given preferences.

Salary, Compensation and Other Benefits

According to University Policy

Applicatication Instruction

Please send your updated CV with recent photograph to hr@aiub.edu. Please mention your position on the email subject line.

Employment Status

Full-time

Application Deadline

31st May 2025

