

Hiring

Executive (Full-time) ST Rooms

✓ Responsibilities:

- Deliver prompt and professional customer service
- Proactively resolve issues to ensure zero complaints
- Communicate effectively with customers and internal teams
- Coordinate with cross-functional teams for smooth operations
- Prepare daily and weekly performance reports
- Build and maintain strong hotel partnerships
- Monitor and improve service quality continuously
- Take ownership with a proactive approach

✓ Additional Requirements:

- Bachelor's degree in Hospitality Management or a related field
- Preference for candidates with experience as a Guest Service Agent in reputed hotels
- Preference for candidates with experience in ground handling, including domestic tour package management, event management or working with tour operators
- Minimum Years of Experience: 0-2 years

✓ Benefits:

- Salary: 15-22K (based on experience)
- Group Insurance, Festival Bonus, Annual Performance Review & Increment
Weekly 2 Holidays, and Subsidised Lunch

Job Location: Dhaka

Please read the full job description

Apply here: <https://forms.gle/LFGGjkdDTJB4q49r7>

Application Deadline: 20th July 2026

