

CS CARE IS HIRING

- 📌 Position: Moderator
- 📌 Location: CS Care, Mirpur-11, Dhaka (Near Metro Pillar 195)
- 📌 Job Type: Full-time
- 📌 Vacancy: 1
- 📌 Weekly Holiday: Friday
- 📌 Office Hours: 10:00 AM – 7:00 PM
- 📌 Salary: BDT 15,000 – 18,000

(Based on communication skills and experience)

Job Responsibilities:

- Monitor and moderate social media platforms, online communities, and communication channels.
- Respond to comments, inbox messages, and client queries professionally and promptly.
- Handle inbound and outbound customer calls.
- Maintain a positive, respectful, and engaging online environment while communicating with customers in a persuasive and professional manner.
- Coordinate with the customer care and marketing teams to ensure accurate communication.
- Escalate sensitive issues or complaints to the relevant department.
- Maintain professionalism while handling multiple conversations and working under pressure.

Requirements:

- Minimum Bachelor completed.
- Excellent communication skills in Bangla and English.
- Strong written communication and typing skills.
- Basic computer knowledge and familiarity with social media platforms.
- Ability to multitask and work under pressure.
- Smart, punctual, and responsible.
- Good problem-solving and decision-making skills.
- Prior experience as a moderator, customer support representative, or social media executive will be preferred.
- Fresh graduates are also encouraged to apply.

👛 Salary & Benefits:

Salary based on communication skills and experience.

Two festival bonuses.

Friendly and supportive work environment.

Opportunities for learning, professional development, and career growth.

About Us:

CS Care is a multidisciplinary therapy and healthcare center committed to improving lives through compassionate, evidence-based treatment. Since 2012, we have been proudly serving clients across Bangladesh by providing comprehensive therapy services for both adults and children in a supportive and inclusive environment.

Our experienced team of certified therapists and healthcare professionals works collaboratively to deliver personalized care, measurable progress, and long-term well-being.

 Email Subject Line: Application for Moderator

 Send your CV to: cscarehr@gmail.com

 Deadline: 15th July 2026

Only shortlisted candidates will be contacted for an interview.

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Apply Now!

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